



How to access Open Season Online using Login.gov



Access to Open Season Online requires enrolling in Login.gov, which is the Government's secure login tool. Once you register with Login.gov, you will use your Login.gov credentials to sign into Open Season Online. If you have any problems with Login.gov, please call (844) 875-6446, 24 hours a day, seven days a week.

Step 1 – Visit <https://retireefehb.opm.gov/> and click Sign In / Register with Login.gov


Sign In / Register with Login.gov	Federal Employees Health Benefits
Brochures	<i>This Site Can Only Be Used By Federal Retirees, Survivor Annuitants, or Former Spouse Annuitants</i>
Open Season Health Benefits Guide	The 2023 Federal Benefits Open Season will be held November 13, 2023 through December 11, 2023
Rate This Site	
FAQs	
	Access to Open Season Online requires enrolling in Login.gov, which is the Government's secure login tool. Once you register with Login.gov, you will use your Login.gov credentials to sign-in to Open Season Online.
	With your Login.gov account, you can securely connect to multiple government accounts online.
	Sign in or Register with  LOGIN.GOV

Step 2 – Create an Account

If you are a new Login.gov user, click **Create an account**.

If you already have a Login.gov account, enter your credentials on this screen, click Sign In, and you will be taken to the authentication page chosen when you created your account. After authenticating, please go to step 11 so you can access the Open Season website.

If you receive an email message saying the email address is already associated with an account, this means you previously registered for a Login.gov account using that particular email address. Follow the instructions in the email to reset your password or register using a different email address.



FEHB Open Season Online is using Login.gov to allow you to sign in to your account safely and securely.

[Sign in](#) [Create an account](#)

Sign in for existing users

Email address

Password

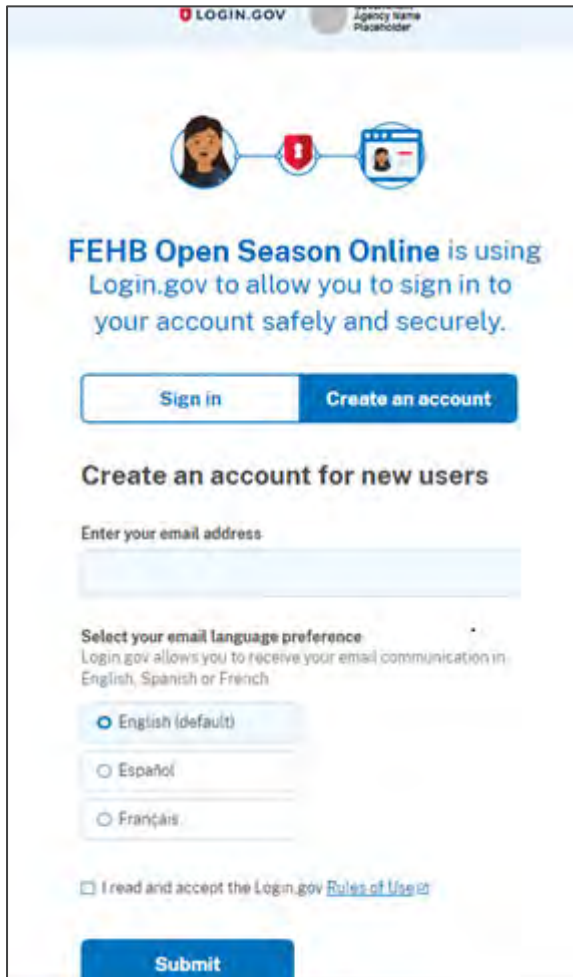
Show password

[Sign in](#)

[Sign in with your government employee ID](#)

Step 3 – Enter Your Email Address

Enter your email address, select your language preference, click the check box that you have read the Login.gov rules of use, and click **Submit**.



The screenshot shows the 'Create an account' page on the Login.gov platform. At the top, there is a header with the 'LOGIN.GOV' logo and a placeholder for the agency name. Below the header is a navigation bar with 'Sign in' and 'Create an account' buttons. The main heading reads 'FEHB Open Season Online is using Login.gov to allow you to sign in to your account safely and securely.' Below this, there are two buttons: 'Sign in' and 'Create an account'. The 'Create an account' button is highlighted. Underneath, the section 'Create an account for new users' contains a form with the following elements: a text input field for 'Enter your email address', a section for 'Select your email language preference' with three radio button options: 'English (default)', 'Español', and 'Français', and a checkbox for 'I read and accept the Login.gov Rules of Use'. A 'Submit' button is located at the bottom of the form.

LOGIN.GOV Agency Name Placeholder

Sign in Create an account

FEHB Open Season Online is using Login.gov to allow you to sign in to your account safely and securely.

Create an account for new users

Enter your email address

Select your email language preference
Login.gov allows you to receive your email communication in English, Spanish or French

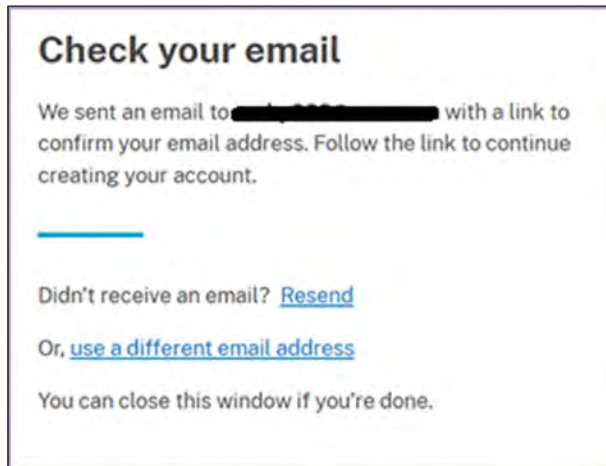
English (default)
 Español
 Français

I read and accept the Login.gov [Rules of Use](#)

Submit

Step 4: Check Your Email

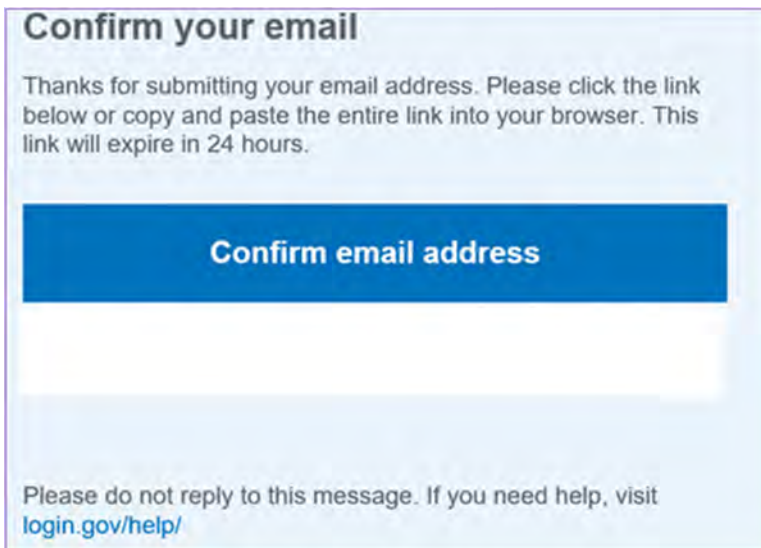
Login.gov will send an email to the email address you entered in step 3 to verify that you are the owner of that email address.



Step 5 – Confirm Email Address


Check your email and open the email from **no-reply@login.gov**, with the subject line **Confirm your email**.

Click **Confirm email address** or copy and paste the link into a web browser. A new window will open.



Step 6 - Create a Password

Create a password. This password must be **at least** 12 characters long. If the password you enter is not strong enough, you will not be able to continue. Enter a strong password and click **Continue**. The only requirement for a “strong” password for Login.gov is that it is at least 12 characters.

 You have confirmed your email address

Create a strong password


Your password must be **12 characters** or longer. Don't use common phrases or repeated characters, like abc or 111.

Password

Confirm password

Show password

Continue


[Password safety tips](#) 


Step 7 - Secure Your Account


Select an option to secure your account and click **Continue**. Login.gov requires the completion of a user verification process to ensure the proper person is using those credentials. Follow the instructions for the method you select.


Authentication method setup


Add another layer of security by selecting a multi-factor authentication method. We recommend you select at least (2) two different options in case you lose one of your methods.

-  **Authentication application**
Download or use an authentication app of your choice to generate secure codes.

-  **Text or voice message**
Receive a secure code by (SMS) text or phone call.

-  **Backup codes**
A list of 10 codes you can print or save to your device. When you use the last code, we will generate a new list. Keep in mind backup codes are easy to lose.

-  **Security key**
A physical device, often shaped like a USB drive, that you plug in to your device.

-  **Government employee ID**
PIV/CAC cards for government and military employees. Desktop only.

Continue


Step 8 - Enter Your Phone Number

If you elect to use the text message method of authentication, enter the phone number you wish to enroll in Login.gov. This authentication method will send a text message every time you use Login.gov and can also be set to send a code via voice in a phone call. Click **Send code** to generate the security code.

Get your one-time code

We'll send you a one-time code each time you sign in.

Phone number



How you'll get your code

Text message (SMS) Phone call

You can change this anytime. If you use a landline number, select "Phone call."

Send code

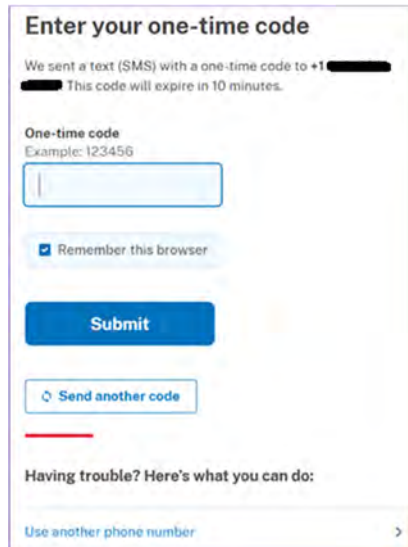
Message and data rates may apply. Do not use web-based (VOIP) phone services or premium rate (toll) phone numbers.

[Mobile terms of service](#)

[Choose another option](#)

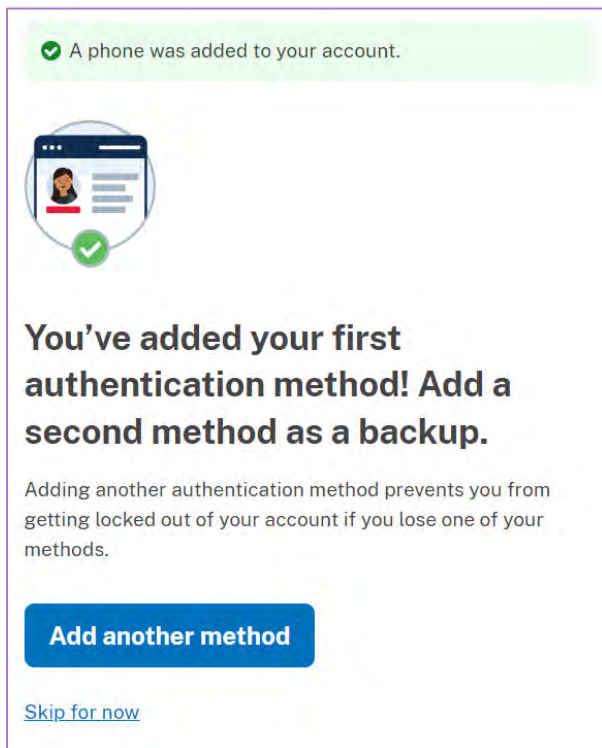
Step 9 - Security Code

Enter your security code and click submit. This code will be provided via the method you selected. The screenshot below illustrates the text (SMS) phone method.



The screenshot shows a mobile interface for entering a one-time code. At the top, it says "Enter your one-time code". Below that, it states "We sent a text (SMS) with a one-time code to +1 [redacted]". A note indicates "This code will expire in 10 minutes." There is a section for "One-time code" with an example "123456" and a text input field. A checkbox labeled "Remember this browser" is checked. A blue "Submit" button is prominent. Below it is a "Send another code" button with a refresh icon. At the bottom, there is a section titled "Having trouble? Here's what you can do:" with a link "Use another phone number" and a right-pointing arrow.

You may choose to add another method for security, but it is not required.



The screenshot shows a confirmation screen with a green success message at the top: "A phone was added to your account." Below this is a circular icon containing a profile picture and a checkmark. The main heading reads "You've added your first authentication method! Add a second method as a backup." Below the heading, explanatory text states: "Adding another authentication method prevents you from getting locked out of your account if you lose one of your methods." A blue button labeled "Add another method" is positioned below the text. At the bottom left, there is a link "Skip for now".

Step 10 - Agree and Continue

You have created your Login.gov account. Click **Agree and continue** to return to the OPM Open Season Online website and complete your Open Season Online registration.



Continue to FEHB Open Season Online

We'll share your information with **FEHB Open Season Online** to connect your account.

✔ **Email address**

⚠ [Add a second authentication method.](#) You will have to delete your account and start over if you lose your only authentication method.

Agree and continue

Step 11 – Click on the I accept box and select OK.

In this section

- Open Season Online Home
- Sign In / Register with Login.gov
- Brochures
- Open Season Health Benefits Guide
- Rate This Site
- FAQs

FEHB Open Season Online

Full Terms and Conditions

This is an Office of Personnel Management (OPM) computer system for use only by authorized users. OPM computer systems are to be used for official business. Your use of this Government system for whatever purpose is not private or anonymous. While using Government systems, your use may be monitored or recorded. Unauthorized or inappropriate use of a Government system may result in the loss or limitation of your privileges. You may also face criminal penalties or financial liability depending on the severity of the misuse. Examples of unauthorized actions include attempts or acts to access, view, upload, change or delete information on this system, modify this system, deny access to this system, accrue resources for unauthorized use, or otherwise misuse this system are strictly prohibited. Such attempts or acts are subject to action that may result in criminal, civil, or administrative penalties


All access or use of this system constitutes the user's understanding and acceptance of these terms and constitutes unconditional consent to review, monitor, record, audit, and take action by all authorized government and law enforcement personnel

You should read the Privacy Act Statement which is posted on the Main Page of Open Season Online for a description of how the information you provide in this system will be used and shared.

To accept the terms and conditions, click the OK button.

I accept: OK

Step 12 – If you have previously entered your annuity claim number and the last 4 of your ssn for this Open Season, you will automatically be taken to your Open Season account. If not, enter your annuity claim number by first selecting the radio button for CSA or CSF, depending on what your claim number starts with. Enter your claim number then click on the Next button.



U.S. Office of
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About Policy Insurance Retirement Suitability Agency Services Operating Status

OPM.gov / Insurance / FEHB Open Season

FEHB Open Season Online

2023 Open Season Account Access

OMB Approved: 3206-0201.

It appears you have not accessed Open Season Online this year. Please complete the next two pages to gain access to your Open Season Online account.

Annuity Claim Number

Indicate if your annuity claim begins with one of the following:

CSA (A) CSF (F)

Enter your annuity claim number. Do not enter the letters CSA or CSF:

Next

Step 13 – Enter the last 4 digits of your social security number and click the Next button to be taken to your Open Season Online account.

OPM U.S. Office of Personnel Management

About Policy Insurance Retirement Suitability Agency Services Operating Status

OPM.gov / Insurance / FEHB Open Season

FEHB Open Season Online

2023 Open Season Account Access

OMB Approved: 3206-0201.

For security purposes, please enter the last four digits of your Social Security Number. This is only used during this process and will not be asked for again while you use the Open Season Online website.

Last 4 digits of your SSN:
.....
Next

If you get a message stating there is no match using the claim number and SSN entered, please refer to the below:


1.) Are you a retired Federal employee?

- If not, please contact your Human Resources department and ask to speak to a supervisor.
- If you are and you pay your premiums through Direct Pay, please contact the National Finance Center (NFC) at 1-800-242-9630.

2.) Have you recently retired?

- If yes, we may not have your information yet so please contact the Retirement Information Office (RIO) at 1-888-767-6738.
- If not recently retired and your annuity claim number and SSN still are not found, please contact the Retirement Information Office (RIO) at 1-888-767-6738.

Step 14 – You are ready to make an enrollment change or request Open Season information. Upon completion, click on the Log Off link at the bottom of the left side menu.



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About Policy Insurance Retirement Suitability Agency Services Operating Status

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In this section

- Open Season Online Home
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- Rate This Site
- FAQs
- Log Off

FEHB Open Season Online

Annuitant Profile

Effective January 1, 2024 you will be enrolled in:

Plan Name: **MHBP Standard OptionStand**

Enrollment Code: **455**

Coverage: **Self and Family**

Year 2023 Rate: **\$ 394.05**

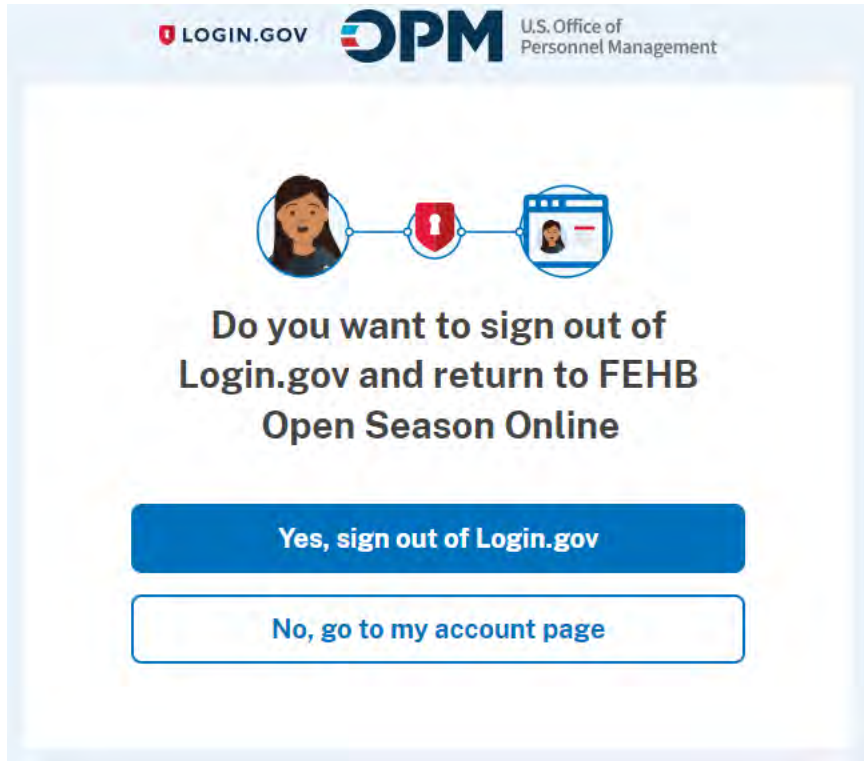
Year 2024 Rate: **\$ 405.88**

[Change Plan](#)

Please note, if you perform a health benefits enrollment change, your new health benefits coverage information **will not be immediately updated** on this page. The information will be displayed when we report your enrollment change to your new health benefits provider.

To validate previous transactions made, click on the View Transaction History link located on the left side of the page.

Step 15 – Once you have completed your transaction and clicked the Log Off link in step 14, click the 'Yes, sign out of Login.gov' button. This will ensure you have completely logged off the FEHB Open Season Online website. Clicking the 'No, go to my account page' button will take you to your Login.gov account.



The image shows a confirmation dialog box from Login.gov. At the top left, there is the Login.gov logo and the OPM logo (U.S. Office of Personnel Management). In the center, there is a graphic showing a person's profile icon, a shield icon, and a browser window icon, all connected by lines. Below the graphic, the text asks: "Do you want to sign out of Login.gov and return to FEHB Open Season Online". There are two buttons: a blue button with the text "Yes, sign out of Login.gov" and a white button with a blue border and the text "No, go to my account page".